- 1. Who is eligible for the incentive?
  - a. Residents of Monterey, Santa Cruz, and San Benito Counties with a driver's license.
- 2. How do I qualify for the increased low-income incentive?
  - a. Applicants must submit letterhead documentation (dated from within the past 6 months or that show currency) to demonstrate eligibility for the increased low-income incentive.
- 3. How do I know if there are funds left and if I should apply?
  - The amount of remaining project funds will be available on the program webpage (<u>https://www.mbard.org/electric-vehicle-incentive-program</u>) and the amount will be regularly updated. Please do not call to ask if there are funds left. If there are remaining funds, funds may be committed to your application.
- 4. My application for an incentive was rejected, how do I find out why?
  - a. A statement explaining why an incentive application was rejected will be included in the email informing the applicant of their rejected application.
- 5. Must a vehicle be purchased directly from a dealership? Is it eligible for a vehicle to be purchased from a third or private party?
  - a. From any party, but there needs to be a bill of sale that includes: The buyer's name, the seller's name, the equipment (make, model, year, color, VIN), sale price, date of sale, and the signature of both parties.
- 6. Are used vehicles with open recalls eligible for an incentive?
  - a. Yes, used vehicles with open recalls are eligible. Recalls happen, owners should follow manufacturer guidance to keep vehicles running safely. Owners are expected to maintain a safely operating vehicle to be in alignment with Eligibility Rule 8: "Applicant must retain ownership of the vehicle for a minimum of 24 consecutive months immediately after the purchase or lease of the vehicle. Lease term must be a minimum of 24 months."